

# DISCOVER THE SUSTAIN SITES

## GERONTOPSYCHIATRIC CENTRE Vienna, Austria

### DESCRIPTION

- **Mission:** to support and treat older people and their family carer living at home and suffering from psychiatric problems like dementia
- **Community-based centre** for geronto-psychiatric consultancy
- **Multi-disciplinary team:** psychiatrists, psychologists, nurses, social worker
- **Free of charge:** financed by the municipality of Vienna

### IMPROVEMENT PROJECT: ODIWA

*Optimization of dementia diagnostics, integrated medical follow-up and awareness*

- **Integrated Care agreement** with two hospitals
- **Early diagnosis** of dementia
- **Inter-professional training**
- **Improved discharge management**
- **Shared medical report**

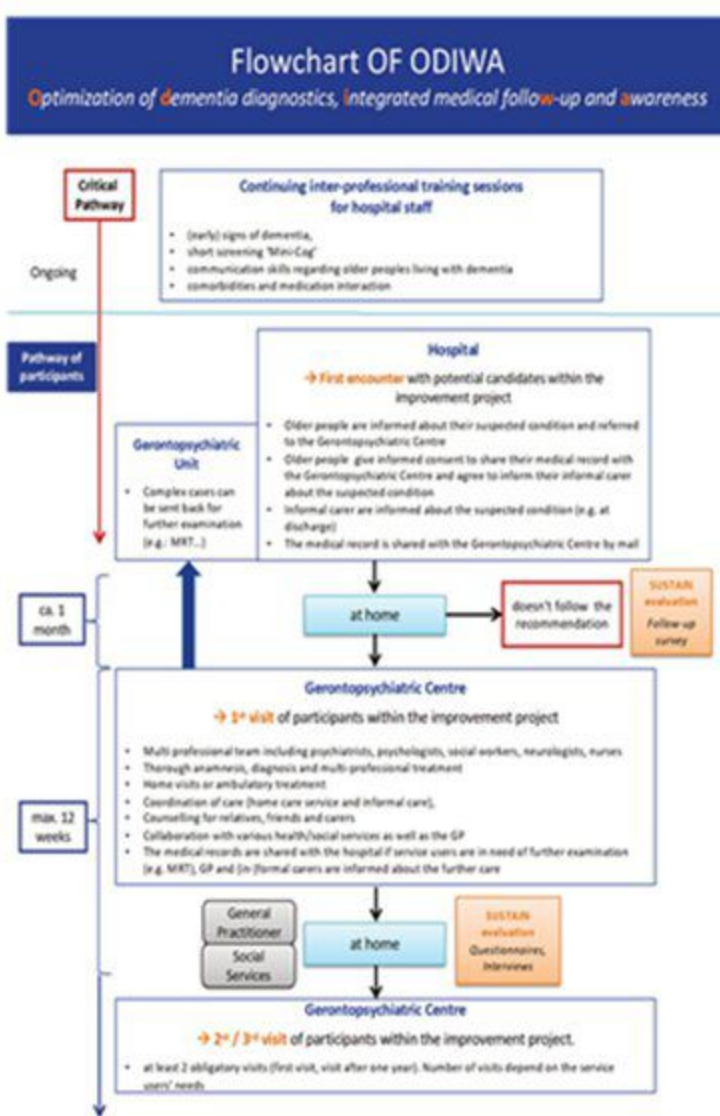
### LESSONS LEARNT

**User level:** used by 22%, refused by 38%

- **Used IC:** carer available; health-conscious, thorough education about his/her condition
- **Refused IC:** readmission to the hospital; absent carer; advanced stage of disease; short amount of time spend with informing the user about the condition

**Organizational/staff level:**

- **Drivers:** carer involvement; prior knowledge; available personnel resources; congruent values/attitudes; flat steering arrangements; intra-organizational cooperation
- **Barriers:** limited resources; no mandatory assignment; only user involvement; lack of project ownership; internal conflicts



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